



Early Years Direct Approved Reseller of Monarch Education Furniture

Contact Early Years Direct on 0845 603 3195

Monarch Education Furniture Warranty

Monarch Education Furniture (Monarch) warrants their manufactured components to be free of all defects in materials and workmanship for a period of 5 years from the date of dispatch from their factory or, in the situation the product is to be installed by Monarch staff or their approved subcontractor, from the date of installation.

This warranty is valid only in the country of purchase. This warranty is non-transferable and is valid for the first, original purchaser purchasing from Monarch or an Approved Reseller of Monarch products. Only Approved Resellers represent themselves as such, and purchasers may confirm the status of Approved Resellers by calling Monarch Education Furniture on 0115 982 1771.

Should a product manufactured by Monarch fail to function properly or in the way that it was intended due to a manufacturing defect, Monarch, at its sole discretion, will repair or replace it free of charge during the warranty period. Monarch will at its own discretion either collect the defective product using its own transport or use an approved courier and the cost will be covered by Monarch. All defective products will be inspected on return to the Monarch factory and an assessment of the defect made. Should the defect be deemed to be caused by a manufacturing defect the product will be repaired or replaced at Monarch's discretion and returned to the purchaser free of charge.

Should the defect be deemed to be caused not by a manufacturing defect and be caused by, but not limited to, the following:

Damage in transit by a third party

Fair wear and tear

By an act of God

Overloaded, abused or operated with faulty or unsuitable equipment or contrary to instructions contained with the product if they were supplied.

Service or maintenance by unauthorised personnel.

Use for a purpose for which the product was not intended

Monarch will repair or replace the product however the cost of this will be agreed with the purchaser. There will also be a cost of £35.00 per product for redelivery providing the shipping address is within mainland UK. If the purchaser is outside this area the shipping cost will be priced on application. Acceptance of these charges must be given by the purchaser before the repairs or replacement takes place.

In no event will Monarch be liable for incidental or consequential damages whether damages result from breach of express warranties, tort, negligence or otherwise.